

TENNESSEE REGULATORY AUTHORITY



Pat Miller, Chairman
Deborah Taylor Tate, Director
Sara Kyle, Director
Ron Jones, Director

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

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February 8, 2005

Mr. Charles L. Howorth, Jr.
Vice President-Regulatory
BellSouth Telecommunications, Inc.
Suite 2104
333 Commerce Street
Nashville, Tennessee 37201-3300

Dear Mr. Howorth:

The City of Knoxville ("Petitioner") has filed a petition with the Authority for the allocation of N11 number 311 for the purpose of providing public access to non-emergency government services to the residents in the City of Knoxville. The Petitioner seeks allocation of the 311 abbreviated dialing code for the entire Knoxville calling area. This matter has been assigned Docket No. 05-00045. Please inform the Authority if the N11 number 311 is in use in the City of Knoxville, and by whom (name and address).

It is requested that this information be provided no later than 2:00 p.m. on February 14, 2005 and that you reference Docket No. 05-00045 on the response. In accordance with TRA rules submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. Should you have any questions regarding this request, please contact Patsy Fulton at (615) 741-2904, ext. 166.

Yours truly,

Darlene Standley, Chief
Utilities Division